



# Montreal Children's Hospital Patient Move Day

**MAY 24, 2015**

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| <p><b>1</b> Patient is transferred every 3 minutes</p>   | <p><b>18</b> Ambulances from Urgence Santé and 1 Medicar are used to transfer patients</p>   |
| <p><b>2</b> Weeks prior to move, services (elective surgeries, some clinics, etc.) will begin to ramp down in order to decrease the number of patients to move. We are working with our partners in the network to cover these services during this time</p> | <p><b>+300</b> Hospitals previously moved by Health Care Relocations, the company hired to help us plan and execute the transfers</p>  |
| <p><b>19</b> Types of teams helping out on Move Day, each one identified by a different coloured t-shirt</p>   | <p><b>1904</b> The year the Montreal Children's Hospital first opened its doors. It was originally called the Children's Memorial Hospital and was located on Guy Street. It changed its name to the Montreal Children's Hospital in 1955.</p> |
| <p><b>15</b> Minute transfer time from patient room at the Children's to patient room at Glen site</p>   | <p><b>675</b> Staff members involved in Move Day</p>   |



## MOVE DAY TIMELINE

- 5 a.m.** • Emergency Department closes at 2300 Tupper
- New Children's at the Glen site opens
- Treating team at Glen ready to receive patients
- 7 a.m.** • First patient leaves The Children's for Glen

**The Children's at  
2300 Tupper closes  
when last patient is  
transferred**

# COMMAND CENTRE

The Command Centre instructs team leads at each step, coordinates all transfers, and executes final decisions and contingency plans

1



Before transportation, each patient will have their health status evaluated by a clinician and must be cleared for departure.

2



Patient is transferred by a lift team to an ambulance transport stretcher or wheelchair. They are accompanied by a transfer nurse who carries their chart and medication.

3



Patient is transported by the Transport team from their room to the ambulance or Medicar.

4



Patient is placed in the ambulance or Medicar, accompanied by a nurse and, if needed, a respiratory therapist and/or physician, then brought to the Glen site via a predetermined route.

5



Patient arrives at Glen site, is checked-in, and brought directly to their new patient room and assessed by a Glen site care team on their new unit.

15  
min

# TRANSFER FAQs

?

## Why move everyone in one day?

In order to safely move our patients into a new facility, we must operate two fully-functioning hospitals. The logistics, number of staff, and operating costs required to make this happen means condensing patient transfer activities in one day, as this is the most efficient and safest way to go.

## Are family members allowed to travel with their child by ambulance?

One parent may ride in the ambulance with their child, except in critical cases. Parents of children in intensive care will not be allowed to travel by ambulance. This is due to the large amount of equipment and personnel needed to transport their child safely.

## When will family be allowed to visit their loved ones at the new hospital?

Parents not traveling by ambulance will be greeted at the new hospital by a social worker or volunteer. They will be escorted to their child's new room once he/she is settled in.

## What if a patient is too unstable to be transferred?

If a patient is deemed too unstable to travel at their designated time, their transfer can be pushed back to later in the day. Keep in mind that all patients will be accompanied by at least one member of their medical team in the ambulance.

## When will the new hospital be fully functional?

All urgent activities will begin at 5:00 a.m. at the new Children's. The Emergency Department, Medical Imaging, two ORs, labs and Admitting will be functional. This will be followed by the official opening of all inpatient wards at 7:00 a.m.

FIND OUT MORE

[thechildren.com/move](http://thechildren.com/move)

514-412-4400

[lechildren](https://www.facebook.com/lechildren)

[@HopitalChildren](https://twitter.com/HopitalChildren)

[@siteGlen](https://twitter.com/siteGlen)

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